



Tejas Bank TEXT Mobile Banking User Guide

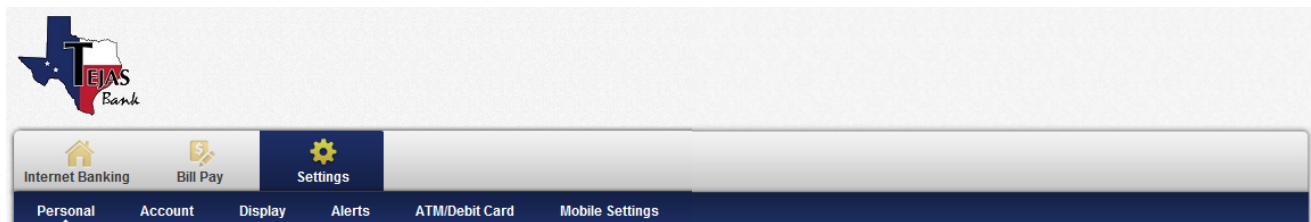
This is a general guide to help you enroll in Tejas Bank TEXT Mobile Banking Services and provide additional information and help. Tejas Bank does not charge for TEXT Banking. However, your mobile service provider may charge for sending and receiving text messages on your mobile phone. Check with your service provider for details on specific fees and charges that may apply. Additionally, service charges and fees related to your Tejas Bank Accounts are still as is per your Tejas Account Agreement(s.)

ENROLLMENT

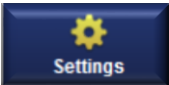
Before you can enroll in TEXT Banking, you must first be an existing Tejas Bank Online Banking customer.

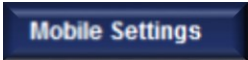
If you are not yet a Tejas Bank Online Banking customer, please visit www.mytejasbank.com, select the Login Directions tab, and follow the instructions to Enroll. You may also contact us at (432) 943-4230 (Monahans Branch) or (432) 639-2543 (Iraan Branch,) and we will assist you in enrolling your Online Banking account.

ENABLE TEXT BANKING



1. To enable TEXT Banking, you must log in to your online banking account at www.mytejasbank.com.

2. Once you have logged in to your Online Banking account, click on the  tab at the top of the screen.

3. Next, click on the  tab.

4. Choose the  option.

5. Complete the information required on the following page.

Internet Banking

Bill Pay

Settings

Personal

Account

Display

Alerts

ATM/Debit Card

Mobile Settings

Web Mobile Settings

Text Mobile Settings

Tejas Bank Mobile Text Settings

?

☒ **Enable text access for your mobile device**

☐ **Accept Tejas Bank Text Banking Terms & Conditions** [View Terms & Conditions](#)

Mobile Phone Number

**** Message and data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 or call (432) 942-4230 for more information. 1 message per request ****

Select Your Wireless Provider

Select Option

Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
☐ Checking Acct 1	
☐ Checking Acct 2	

- ** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (432) 943-4230 for more information. 1 message per request. **

- F. Create a MOBILE SHORT NAME that is simple and easy to remember.

For example: Short name for **Checking Acct 1** is **CK1**. CK1 is easier to text than Checking Acct 1.

When you have completed the information, click  to continue.

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CONFIRM YOUR REGISTRATION

The next page will be a confirmation page. You will have a chance to review and confirm your information. If the information is correct, click **CONFIRM**.

Text Delivery	Account Name	Mobile Short Name
YES	Checking Acct 1	ck1
YES	Checking Acct 2	ck2

Text Commands
 Bal=All Acct Bal
 Bal Mobile Short Name=Single Acct Bal
 Hist=All Accts Recent Activity
 Hist Mobile Short Name=Single Acct Activity
 Help=Commands
 Stop=Cancel

Confirm Edit Cancel

REMEMBER, DO NOT USE ACCOUNT NUMBERS FOR MOBILE SHORT NAMES.

DEVICE CONFIRMATION

Once you confirm your information, you will see a Green Confirmation bar and message at the top of the page.

Information Message: In order to complete enrollment changes, you must reply "YES" to the text message sent to your mobile device.

At this point, you will receive the following text messages. You must reply **YES** to **89549** in order to fully activate and validate your phone for TEXT Banking. Once you receive a reply that says, "Welcome to Tejas Bank," you are ready to begin using the service.





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MOBILE INFORMATION SUMMARY

PLEASE REMEMBER, you can cancel TEXT Banking at any time by texting STOP to 89549. You can also change Mobile Banking services, your phone number, wireless provider, or Mobile Short Names by going to Online Banking > Settings > Mobile Settings > TEXT Mobile Settings. If you prefer, you can also call us at (432) 943-4230 or email us at mobilehelp@mytejasbank.com to stop your services. Tejas Bank TEXT Banking will be active until you receive a TEXT confirmation or confirmation directly from a Tejas Bank Mobile Banking Support Employee.

TEXT COMMANDS

BAL = All Account Balances
BAL *Mobile Short Name* = Single Account Balance
HIST = All Accounts Recent Activity
HIST *Mobile Short Name* = Single Account Activity
HELP = Commands
STOP = Cancel

SECURITY REMINDERS:

DO NOT USE ACCOUNT NUMBERS FOR MOBILE SHORT NAMES – THIS PUTS YOUR PRIVATE INFORMATION AT RISK.

ALWAYS DELETE YOUR TEXTS AFTER YOU HAVE FINISHED USING TEXT BANKING.

LOCK YOUR MOBILE PHONE OR DEVICE IN ORDER TO PROTECT YOUR INFORMATION.

SET YOUR DEVICE TO LOCK AFTER A PERIOD OF TIME TO PREVENT UNAUTHORIZED ACCESS.

DO NOT ALLOW OTHERS TO ACCESS YOUR MOBILE PHONE OR TEXT MESSAGES AS TEXT MESSAGES ARE NOT TYPICALLY ENCRYPTED.

TURN OFF WI-FI, LOCATION SERVICES, AND BLUETOOTH WHEN NOT NEEDED TO HELP SECURE YOUR PHONE AND EXTEND YOUR BATTERY LIFE.

NEVER TEXT OR EMAIL PERSONAL INFORMATION SUCH AS ACCOUNT NUMBERS.

ONLY DOWNLOAD APPS FROM TRUSTED SOURCES.

DO NOT USE WIRELESS ACCESS AT PUBLIC LOCATIONS SUCH AS COFFEE HOUSES AND PUBLIC RESTAURANTS. USE ENCRYPTED WIRELESS ACCESS FROM YOUR HOME OR PRIVATE RESIDENCE.

CONTACT TEJAS BANK IMMEDIATELY AT (432) 943-4230 SHOULD YOU LOSE OR MISPLACE YOUR REGISTERED MOBILE PHONE OR DEVICE.

